



CACHE VALLEY COUNTER TOPS, INC.

44 North Highway 91

Richmond, UT 84333

Phone (435) -258-2174 - Fax (435) -258-3703

Toll Free 1-877-720-CVCT (2828)

To: All Cambria Owners

We remind you that your Cambria countertops may be damaged by exposure to heat. Although Cambria is more able to resist heat damage than many other countertop products, it is not indestructible. Damage may be caused by hot pans, heat producing appliances or other heat sources. Excessive or prolonged heat can cause cracking, deformation or have adverse effects on appearance.

The manufacturer in their use and care instructions recommends caution in exposing the product to heat, suggesting the use of hot pads, trivets, etc. This is to minimize the potential for damage.

Any damage caused by heat **IS NOT** covered under the 10-year manufacturer warranty for either repair or placement. The warranty only covers defective material and heat damage is considered to be an issue of use, not related to a defect in material.

We want you to enjoy your investment in Cambria for many years and encourage you to exercise caution and common sense in the way you expose them to heat sources. Understanding the properties and limitations of the material is an important element of your ongoing satisfaction. We advise that you closely consider the recommendations of the manufacturer regarding use and care so that you will not experience any problems.

If you would like more information or clarity regarding this matter, please give us a call.

We appreciate your business and would be pleased to serve you again in the future.

Sincerely,
CVCT Management